



B. J. Walker, Commissioner
Gwendolyn B. Skinner, Division Director
Beverly Bajerski, Regional Hospital Administrator

Georgia Department of Human Resources • Division of Mental Health, Developmental Disabilities and Addictive Diseases
Southwestern State Hospital • P.O. Box 1378 • Thomasville, Georgia 31799 • (229) 227-2700 / Fax 227-2883 / TDD 227-2914

January 31, 2006

Mr. John Medlock, V.P. Operation
Sure Grip Floor Safety Solutions
2804-C Capitol Cir. N. E.
Tallahassee, FL 32308

Dear John:

I write to express my pleasure with you, your staff and your product. We are extremely pleased with the fact that we have had only one fall in our dishroom, and none in our kitchen since we started using "Sure Grip". You and your staff did an excellent job on your presentation of "Sure Grip" and followed-up with on-hand inservice to my staff. We have called for follow-up service and have found your response to our needs to be exceptional.

Thanks for helping to save me from staff injuries, time off for staff and of course, Workers' Comp cost.

We look forward to continuing to work with you and your staff on resolving any and all of our floorcare needs.

Sincerely,

A handwritten signature in black ink, appearing to read "Jimmie Williams", with a long horizontal flourish extending to the right.

Jimmie Williams
D.H. R. Food Service Director
Southwestern State Hospital

JLW/pmn